

Lancashire Health and Wellbeing Board

Meeting to be held on 5 September 2017

Lancashire County Council Adult Social Care Winter Plan

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Executive Summary

Winter planning is a necessary and critical part of business planning in order to set out business continuity and managing major areas of risk during what is typically a pressured season of the year. The Lancashire County Council (LCC) Adult Social Care Winter Plan has been updated for 2017/18 to reflect the services in place and the social care planning and response to winter pressures.

The plan includes information about various enhanced responses over the winter period and the proposed service developments through the improved Better Care Fund (iBCF) funding that aim to improve the situation around delayed transfers of care, which typically increase through the winter period.

Whilst some of the funding for enhanced services are being met through the iBCF, there is however no formal designated resilience funding identified within these monies, and therefore further resilience discussions may need to take place with NHS partners around whole system planning.

The plan will be shared both internally in LCC and with each A&E Delivery Board across Lancashire for inclusion in the system wide winter planning and delivery reporting.

Recommendation

That the Health and Wellbeing Board receive and note the LCC Adult Social Care Winter Plan.

Background

Winter planning is a necessary and critical part of business planning in order to set out business continuity and managing major areas of risk during what is typically a pressured season of the year.

In order to set out the approach across Winter 2017/18 for Lancashire County Council Adult Social Care, a winter plan has been developed. This plan comes into effect from 1 October 2017 and will run until the 31 March 2018.

An ageing population combined with increasing numbers of people with a long term health condition means that demand for both health and social care is increasing, and we know that these pressures increase during winter months, particularly across the urgent care system. As we head into winter with an already pressured position across the Lancashire wide system, this winter will prove additionally challenging for LCC Adult Social Care for a number

of reasons including the current position around Delayed Transfers of Care, the financial position of the Council, and workforce pressures across the sector. We have been undertaking a transformation programme (Passport to Independence) that involved all of our staff at all levels. This intensive transformation programme is demonstrating improvements in both practice and process leading to improvements to the services we provide to those in need, and the increase in achieving more appropriate outcomes at the right time for the citizens of Lancashire is becoming ever more visible through performance data.

The Winter Plan additionally sets out capacity and contacts across the Christmas and New Year holiday period. Summary contact details for points of escalation are included in this plan which should be read alongside the Adult Social Care Escalation Plan which provides more detailed information regarding threshold levels and responses aligned to each OPEL (Operational Pressures Escalation Level Framework – national NHS escalation framework) level. Information and contacts have also been confirmed into each A&E Delivery Board summary plan.

Adult Social Care will continue to work with each Local Delivery Plan area through existing networks and through each of the five A&E Delivery Boards across the County. Where possible, a pan Lancashire approach will be encouraged to maximise system resilience and the benefits of the deployment of resources. Many of our current resources to support urgent care and flow out of hospitals have been enhanced through iBCF funding, and we will ensure best use of funding to meet Key Performance Indicators and resilience across the system.

Progress reports and recommendations concerning significant actions undertaken will be delivered through the usual channels both within the Council and externally with partners.

A copy of the winter plan will be forwarded to each A&E Delivery Board for inclusion in the system wide winter planning and delivery reporting.

List of background papers

Identified and linked in the report.